

## YEAR IN REVIEW

## 20 24













Per Mar. We're Proud to Protect.

## INSIDE

A Word From Our Leaders	3
Expanding Our Footprint	4
Security Officers of the Year	5
Security Officers of the Quarter/Month	6
Technicians of the Year/Supervisor of the Year	7
Presidents' Awards	8
Presidents' Awards	9
Walk-a-Mile	10
Apprehension Alerts	11
Giving Back	12
Awards & Recognitions	13
Anniversaries	14
Anniversaries	15





**Brian Duffy** Chief Executive Officer



**Brad Duffy Division President** 

## A Word From Our **LEADERS**

2024 was a year of many "firsts" for Per Mar.

Our Loss Prevention service offering, acquired through 1st Class Security in May 2024, has already seen strategic growth. The August acquisition of Safety Systems not only established our first Michigan branch, but also opened doors for expansion in Michigan and Ohio.

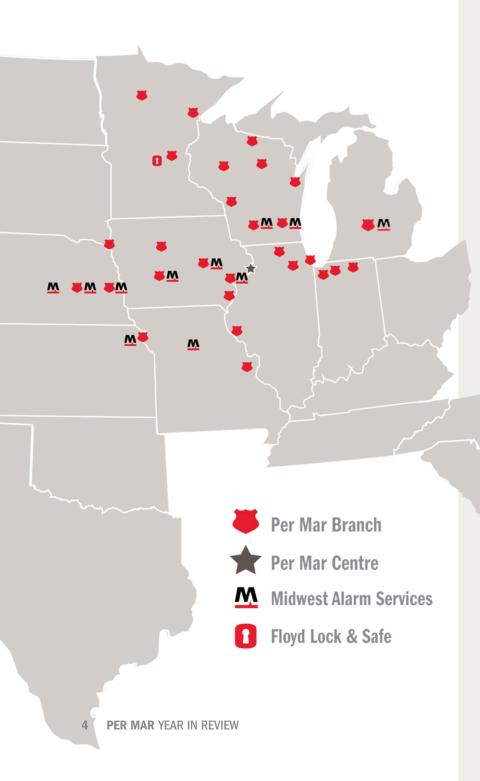
Our video monitoring offering continues to evolve, often installing cameras in a way that negates the need for a traditional alarm system. We are working hard to stay on the forefront of this service, which played a big part in us achieving a record 377 documented deterrences from our Monitoring Center. We are moving from an era where we were reliant on police response to one where our operators can actually talk to intruders and watch them sprint out of our customer sites.

Last but not least, we are proud to have added a 1% discretionary match to our 401(k) for the first time, taking the total match up to 5%. We are only successful due to the dedicated people we attract and retain, and we will continue to find ways to reward our loyal employees.

Thank you to everyone who contributed to another wonderful year for us, and here is to a great 2025!

## **Expanding Our Footprint**

Per Mar is the largest family-owned, fullservice security company in the Midwest.





## 3,000+ EMPLOYEES

#### **2024 ACQUISITIONS**

Global Security Group (Oakbrook Terrace, IL)

1st Class Security (Sergeant Bluff, IA)

Safety Systems (Jackson, MI)

Accu-Com Security Solutions (Oshkosh, WI)





LOCK & SAFE®

The company also operates as Midwest Alarm Services, a leading provider of fire protection and life safety solutions, and Floyd Lock & Safe, a residential and commercial locksmith service.

## SECURITY OFFICERS OF THE YEAR

## Tony Vega & Mirjon Pendavinji were named Per Mar's 2024 Security Officers of the Year.

Jason Bowman, Security Officer
General Manager, nominated
Security Officers Vega and
Pendavinji for their courageous
efforts during a life-altering
situation. The DuPage County Sheriff
wrote a letter to Jason thanking
both officers for their support.

On March 18th, 2024, at 8:23 PM, DuPage County Sheriff's Deputies were dispatched to an unknown problem at a residence in Willowbrook. This property is an area where your company provides security services. As Deputies were en route, multiple additional callers provided information indicating that there was someone shot and/or stabbed in front of the address.

Once the first Deputy arrived and assessed the situation, he quickly requested additional police assistance. While your Security Officers were on patrol, they observed a strobing flashlight and noticed the Deputy was possibly in a physical struggle. Your Security Officers stopped and assisted the first responding Deputy.

The initial on-scene Deputies needed to manage a total of three subjects, which included the victim who needed medical attention, along with two firearms, and a knife that were all located in the front yard.

I would like to extend my personal thanks to Security Officer Mirjon Pendavinji and Security Officer Anthony Vega for their watchful eyes and the assistance they provided to the initial responding Deputies. The support they provided is greatly appreciated.



#### **SECURITY OFFICERS OF THE QUARTER**

01



**Tony Vega** Chicago West



Mirjon Pendavinji Chicago West

Ų2



**Kimberly Hertko Des Moines** 

Q3



Casey Zakrowski South Bend



John Snyder South Bend



**Rozellia Wiggins** South Bend

**Q4** 



**Kelly Walker Des Moines** 

#### **SECURITY OFFICERS OF THE MONTH**

ABDINASIR AHMED	ОМАНА	
JAMISON BAER	DES MOINES	
MICHELLE BARRY	MILWAUKEE	
CHRIS BEAN	QUAD CITIES	
MARCUS BLANKS	QUAD CITIES	
SHERI BRYSON	DES MOINES	
JESSE CATLETT	QUAD CITIES	
STEPHANIE CLARK	QUAD CITIES	
JENNIFER COASH	TWIN CITIES	
DUSTENETTE COOPER	ОМАНА	
MARGE DENNEY	QUAD CITIES	
LINDA GENGENBACH	QUAD CITIES	
KIMBERLY HERTKO	DES MOINES	
JONATHAN HINZ	WAUSAU	
KARI HOBBS	DES MOINES	
WILLIAM HONEY	WAUSAU	

SAMANTHA KING	SOUTH BEND
PAUL KOLENDO	CHICAGO
COLLIN KYARSGAARD	QUAD CITIES
WYNN MCPHERSON	CEDAR RAPIDS
LAKETA MILLER	QUAD CITIES
SAMANTHA MOORE	DES MOINES
LUIS MORENO	QUAD CITIES
LUQMAN MUHAMMAD	QUAD CITIES
LADAWNA PALMER	DES MOINES
DOMINIQUE PARKER	SOUTH BEND
MIRJON PENDAVINJI	CHICAGO WEST
CALEB PETERSON	DES MOINES
BRETT PISULA	WAUSAU
ALEXANDRIA PROULX	WAUSAU
TREVOR ROZAR	WAUSAU
PAM RUFFIN	CHICAGO

KEITH SAZAMA	WAUSAU
ROSE SLAUGHTER	MILWAUKEE
JOHN SNYDER	SOUTH BEND
RACHEL SUNDBERG	CEDAR RAPIDS
JARVIA THOMAS	CHICAGO WEST
TONY VEGA	CHICAGO WEST
JACOB VORE	DES MOINES
KELLY WALKER	DES MOINES
ROZELLIA WIGGINS	SOUTH BEND
KEITH WYMA	CHICAGO
CASEY ZAKROWSKI	SOUTH BEND
STEVEN ZIEGLER	QUAD CITIES

### **TECHNICIANS OF THE YEAR**



Bushey
Master Technician
Madison

Davin



Mike Nesselhuf Technician Kansas City

"Davin's approach to jobs has become a model for other technicians in the office," said John Fehling, Madison Operations Supervisor. "His efficiency in completing tasks under the allotted hours has increased profitability for the office. He's not only established himself as the go-to expert for many key customers, but he assists other service technicians frequently."

"Mike represents what is best about Midwest Alarm Services in his passion for his trade, the customer, and improving those around him," said Doug Richard, President of Midwest Alarm Services. "Two of our large customers who are constantly called on by the competition remain loyal to Midwest due to Mike being on the job. Mike is a one-of-a-kind person who we are extremely fortunate to have on our team."







#### **OPERATIONS SUPERVISOR OF THE YEAR**

"John Fehling has demonstrated exceptional performance in managing the Madison branch, which is responsible for servicing many of Per Mar's largest clients," said Matt Melk, Director of Electronic Security Field Operations. "With John's guidance, the branch achieved significant success in 2024. His leadership skills are evident as he oversees office staff, technicians, and client relations. John's proactiveness and careful planning enable him to address issues efficiently, often setting an example by working directly on-site with technicians and customers. He actively fosters a culture of accountability within the team."



John Fehling
Operations Supervisor
Madison



## PRESIDENTS' AWARDS

Presidents' Awards recognize outstanding employees who had a significant impact to our organization in 2024.



Brandon Small

Technical Services Supervisor Per Mar Centre

"Brandon has exceeded expectations since taking the role of Tech Services Supervisor," said Kevin Link, Senior Manager of Technical Services. "He not only keeps the team on track with day-to-day operations, he has been instrumental in putting together the Tech Services Playbook outlining all aspects and instructions on how to successfully perform Tech Service duties."



Jim Loye

Rentals Technician Twin Cities

"Jim helped grow the revenue of the newly formed rental division by forging trusting relationships with new and existing construction customers that kept them coming back," said Nick Luciano, Rental - Integrated Solutions Manager. "Today, Jim installs jobs, runs service calls, is responsible for training new staff, helps prospect for new customers, and even closes sales."



Lisa Yarham

Backgrounds Manager Per Mar Centre

"Lisa has been the perfect example of what it means to be a Per Mar employee for nearly 25 years," said Dan Conroy, Director of Backgrounds and Investigations. "She has not only excelled in her new leadership role she attained in 2024, but the department reached new heights in profitability and efficiency under her leadership."



Kaylee Arlen

Midwest Coordinator Cedar Rapids

"Kaylee has done a tremendous job in taking over Customer Care and was able to keep resolving a majority of customers' issues at the same time," said Doug Richards, President of Midwest Alarm Services. "She has a tremendous attitude and all internal staff and sales sing her praises."



Steven Smith

Assistant Operations Manager South Bend

"Steven was asked to travel to the newly acquired Chicago West Branch to assist in the preparation and training of that staff for payroll and scheduling. Without hesitation, Steven jumped on the opportunity to assist in any way, and spent several days at the Chicago West Branch getting staff up to speed," said Jeff Frye, South Bend Security Officer General Manager.



Ed Dolezal

Master Technician Wausau

"Ed has been an exemplary employee," said Scott Check, Wausau Operations Supervisor. "He always meets requirements for tech utilization, and he has great communication and cooperation with contractors and customers. Internally he is a big help when designing systems, ensuring parts are correct, and helping with classes and field training."



Patti Nebinger

Executive Administrative Assistant Per Mar Centre

"Patti started in the Monitoring Center 31 years ago, and has served in many roles," said Brian Duffy, Chief Executive Officer. "Patti added handling customer contracts to her duties in 2022, and has picked up the task very quickly. She makes sure that we control our risks to the greatest extent possible while remaining fair and reasonable with our customers. Patti has greatly improved the speed of response when contract modifications are requested, but also gives each one the attention it deserves."



Jason Hilton

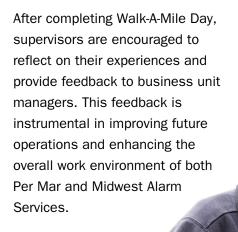
Remote Technician Sioux City

"Jason is in charge of the office in Sioux City, including receiving and staging parts. He takes time from his schedule to do site surveys for our sales and ops teams to cut down on travel times. Jason is a huge asset to our success in the Sioux City area," said Barret Baker, Omaha Electronic Security Operations Supervisor. "He was involved with Omaha's first install of YourSix and helped guide the rest of the techs on how to do a complete install."

## **WALK-A-MILE**

In 2024, Per Mar continued its 'Walk-A-Mile' tradition, dedicating a full day to the initiative. This program aims to empower frontline employees and foster a deeper understanding of all roles within the company.

On Walk-A-Mile Day, supervisors immerse themselves in the roles of frontline employees by spending a minimum of six hours working alongside them. This hands-on experience provides supervisors with firsthand insight into the challenges and nuances of the jobs performed by their team members. It not only gives supervisors an invaluable opportunity to reinforce core values of teamwork and respect, but it also allows for better decision-making and shared understanding.









Phil Bauer Technician

10 PER MAR YEAR IN REVIEW





"Our security and life safety systems help deter many thefts and mitigate disasters every year, but nothing is more fun than apprehensions resulting from us dispatching on an alarm," said Brian Duffy, Chief Executive Officer of Per Mar.

#### We had 60+ apprehensions in 2024 alone.

Many of these come from our live video monitoring systems, but a good portion also comes from traditional burglar alarm systems.

It's incredibly rewarding to know that the systems we design and install protect what matters most to our customers. Knowing that our work plays a vital role in deterring and apprehending criminals is truly fulfilling.



## GIVING BACK

Thank you to our team for making a difference in the communities we serve.

#### **PER MAR CHARITY FUND**

Over 500 employees contribute and Per Mar matches \$ for \$

\$1.61 MILLION AND COUNTING



Big Brothers Big Sisters Des Moines





# 2024 AWARDS & RECOGNITIONS

Premier Dealer of the Year Resideo

#14 on SDM Top Systems Integrators Report Security Dealer Magazine

**SDM Top 100** Security Dealer Magazine **Best Home Security** *Quad Cities Locals Love Us* 

Five Diamond Certified
Monitoring Center
The Monitoring Association

**Spirit Award Winner** Hand-in-Hand

**Open Eye**Partnership Achievement









### **ANNIVERSARIES**

We're thrilled to celebrate these integral team members who've reached milestone anniversaries with us. We sincerely appreciate their dedication and support over the years!

#### **45 YEARS**



**Nick Neilssen Quad Cities** 

#### **40 YEARS**



**Steve Murrell Quad Cities** 

#### **35 YEARS**



**Steve Jackson Quad Cities** 



**Marilyn Wilmington** Per Mar Centre

#### **30 YEARS**



**Rob Dvorak Quad Cities** 



**Kent Griggs** South Bend



**Jimmie Riddles** Per Mar Centre



**Steven Smith** South Bend

#### **25 YEARS**

**DENNIS FUHLMAN QUAD CITIES EVELYN GARDNER QUAD CITIES** TIMOTHY HALEY **DES MOINES** MARTIN HOLMES ROCKFORD PER MAR CENTRE SHEILA KIMMONS DAN TURNER EXECUTIVE

#### **20 YEARS**

TIMOTHY DALY JR	GREEN BAY	MICHAEL REINHOLD	QUAD CITIES	BRYAN THACKER	WAUSAU
TIMOTHY DALY SR	GREEN BAY	JENNIFER SALDANA	QUAD CITIES	BETTY TOWNSEND	ROCKFORD
JOSEPH MCPOLAND	CEDAR RAPIDS	TROY SNYDER	DES MOINES	RYAN WICKS	DES MOINES
CHRISTOPHER MEYER	QUAD CITIES	JOHN SPITTLER	QUAD CITIES		
RICHARD PARSONS	QUINCY	JAMES STUART	QUAD CITIES		

#### **15 YEARS**

DOUGLAS COOK	QUAD CITIES	JAMES MAZZETTA	CHICAGO
MARK DANGER	QUAD CITIES	RUSSELL ONEILL	MINOCQUA
LINDSEY DELOE	QUAD CITIES	EUGENE SJOBERG	MILWAUKEE
MICHELE LEFLER	PER MAR CENTRE	MARY VANDEVOORDE	QUAD CITIES

#### **10 YEARS**

BRANDON ABBAS	DES MOINES	MARY EAGLESON	SOUTH BEND	BRYCE MIERS	CEDAR RAPIDS
JAMES ALSTON-DIAZ	TWIN CITIES	SHERRI GEHLKEN	QUAD CITIES	LUIS MORA	DES MOINES
TRAVIS BALES	DES MOINES	ADRIENNE GILMERE	CEDAR RAPIDS	TIM NEWCOMB	QUAD CITIES
JOHN BLOUGH	DES MOINES	SARAH GREGOR	EAU CLAIRE	CARLOS RIDEOUT GARCIA	MILWAUKEE
BRENDA BOHANNAN	QUAD CITIES	BRITTANY HANSEN	QUAD CITIES	JONATHAN SCHERF	MILWAUKEE
LORI BROWN	PER MAR CENTRE	RANDEL HARDY	DES MOINES	MARK SCHNEIDER	QUAD CITIES
JEFFREY BURGER	QUAD CITIES	KANDICE JACKSON	DES MOINES	ROB SHAW	PER MAR CENTRE
DERICK CHERNEY	WAUSAU	KAYE JACKSON	MILWAUKEE	ROBERT STANTON	QUAD CITIES
BRIAN CIASNOCHA	EXECUTIVE	LECURTIS JONES	CHICAGO	STACY SUTTON	DES MOINES
ROBERT CONEY	OMAHA	TIM KILFOY	EXECUTIVE	DAVID WAHL	MILWAUKEE
FRANCIS DEPIETRO	WAUSAU	THOMAS KLEKAMP	CHICAGO	JAMIE WENDHAUSEN	MIDWEST
CONSTANCE DIXON	SOUTH BEND	WILLIAM KOPATICH	DES MOINES	RYAN WESENICK	WAUSAU
CHRISTOPHER DRAKE	TWIN CITIES	STEPHEN KOSTECK	SOUTH BEND	CRAIG ZEMAN	MIDWEST

#### **5 YEARS**

JAICE ALTHOUSE	SOUTH BEND
CARL ANDERSON	MILWAUKEE
KAYLEE ARLEN	MIDWEST
ALONZO BROWN	ST LOUIS
DEBRA BROWN	DES MOINES
STEVEN BUSH	ROCKFORD
JOHN CAMPBELL	QUINCY
MICHAEL CARR III	SOUTH BEND
JOEL CHANDLER	ОМАНА
PAUL CLEMENTS	MILWAUKEE
CHRISTOPHER CONNER	MINOCQUA
ALYCIA COOPER	CHICAGO
DAVID CORDER	EAU CLAIRE
MATTHEW CROTTEAU	WAUSAU
DARVIN DAVIS	MILWAUKEE
KYLE DEFRIES	CHICAGO
BREANNA DURBIN	SOUTH BEND
DAWN ECK-SPEELMAN	SOUTH BEND
BRADY EDMOND	TWIN CITIES
CHRIS EDWARDS	EXECUTIVE
DAVID EILERS	MIDWEST
HAMMADI EL HARTI	MILWAUKEE
BETH EVERETT- VANVOOREN	PER MAR CENTRE
HOLLIE EWERS	PER MAR CENTRE
ADRIANA FANCSALI	PER MAR CENTRE
JOHN FEHLING	MADISON
ZAHEB GAINES	PER MAR CENTRE

JUSTIN GALINSKY	SOUTH BEND
BRENT GARRITY- HANSEN	DES MOINES
JOHN GOMEZ	DES MOINES
VIRGINIA GOODWIN	ОМАНА
JONATHAN HABBINGA	TWIN CITIES
ANTHONY HANSEN	DES MOINES
JEFFERY HAYWARD	MIDWEST
GREGORY HEINE	MIDWEST
RICHARD HESS	CEDAR RAPIDS
LUCAS HOLLIDAY	DES MOINES
STEPHEN HUTTON- OKPALAEKE	MILWAUKEE
EGYPT JACKSON- PAYTON	MILWAUKEE
GARY JOHNSON	ОМАНА
DAKOTA KARJALA	MIDWEST
THOMAS KAZMIERCZAK	CHICAGO
JERRAD KIBSGAARD	CEDAR RAPIDS
BRENDAN KICK	CHICAGO
JASON KINZIE	OMAHA
WILL KISER	QUINCY
JEFFRY LARSON	MADISON
MICHAEL LAVENZ	CEDAR RAPIDS
SHAKIEMA LEE-ALLEN	ОМАНА
MARILYN LESTER	SOUTH BEND
TYLER MAAS	QUAD CITIES
ANDREA MADESIAN	PER MAR CENTRE
BLAKE MAHONEY	MIDWEST
RICHARD MARRIOTT	OMAHA

BRYAN MARTIN	MIDWEST
MAKAYLA MCCOLLOM	PER MAR CENTRE
DAVID MCCORD	CHICAGO
ISSADORE MCCUSKER	WAUSAU
ALLEN MESSERLY	DES MOINES
RICHARD MIRABILE	SOUTH BEND
ANN MONSON	WAUSAU
JENNIFER MORIEN	WAUSAU
HEATHER MOYER	MIDWEST
ANGELO NADIM BARBARI	CHICAGO
NATHAN NADLER	MIDWEST
DONALD NYBERG	MIDWEST
CALEB OVERMAN	TWIN CITIES
CARLTON PERRY II	QUAD CITIES
LOGAN PETERSON	QUAD CITIES
PATRICIA REEVES	QUAD CITIES
MICHAEL RICHARDS	QUAD CITIES
LINDA ROSE	QUINCY
CAITLYN SALDANA	QUAD CITIES
BENJAMIN SCHEMPP	DES MOINES
JEREMY SIPES	MIDWEST
DAVID SLATTMAN	SOUTH BEND
JOANNA SLATTMAN	SOUTH BEND
DEANNA SMITH	PER MAR CENTRE
KURTIS SMITH	CEDAR RAPIDS
DONNA STEPHENSON	SOUTH BEND
MARK STEWART	DES MOINES

JULIAN STRONGE	DES MOINES
RONALD SUPALO	CHICAGO
RONALD SWANSON	TWIN CITIES
JUSTIN TEW	DES MOINES
SAMUEL THALLER	MIDWEST
LACEY THORNBURG	PER MAR CENTRE
ELLA TOLLIVER	SOUTH BEND
ALISHA TRIEPKE	WAUSAU
LEONEL VERDEJA	TWIN CITIES
AARON WAGNER	PER MAR CENTRE
TERRILL WALLACE	MILWAUKEE
JILL WASSERMAN	GREEN BAY
LUKE WATSON	MIDWEST
CODY WEATHERINGTON	CEDAR RAPIDS
THOMAS WEINMANN	EAU CLAIRE
RYAN WELLS	MIDWEST
DAVID WESTBY	QUAD CITIES
BRYAN WILLIAMS	DES MOINES
MARK WILLIS	SOUTH BEND
TODD WITKOWSKI	ROCKFORD
BRIAN WYCLIFFE	WAUSAU
IMMANUYL YAHSHA	GREEN BAY
ERIC YOUNG	QUINCY



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