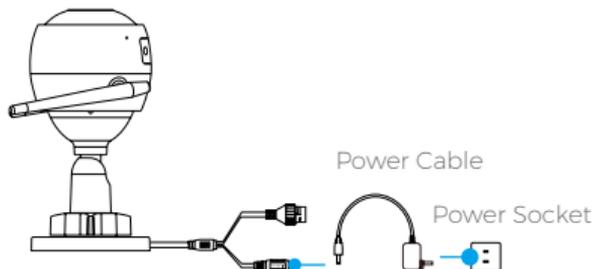# alula

Simplifying · Security

Outdoor Bullet Camera

Quick Start Guide

SAVE THIS MANUAL FOR FUTURE REFERENCE

Operations

## Step 1 Power-on

Connect the camera and power socket to power on the camera.


Power Cable

Power Socket

Step 2 Camera Setup

1 Create an user account.

- Connect your mobile phone to Wi-Fi.
- Download and install the Alula app by searching "Alula" in App Store and Google Play^{TM}.
- Launch the app and register an Alula user account following the start-up wizard.

2 Add a camera to Alula.

- Log in the Alula app.
- On the Home screen, tap "+" on the upper-right corner to go to the scan QR code page.
- Follow the app wizard to finish Wi-Fi configuration.
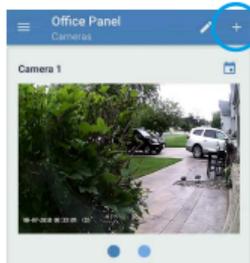
i If you want to change your camera's Wi-Fi, press and hold the reset button for 5s and repeat this part.
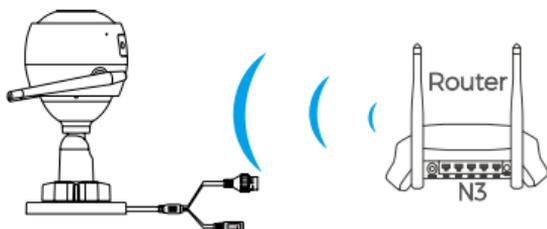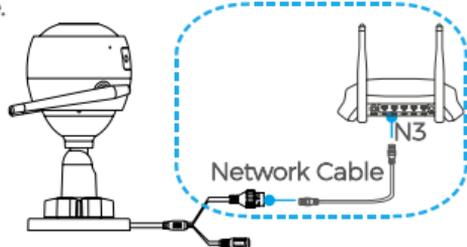
-Scan the QR code on the body of the camera.
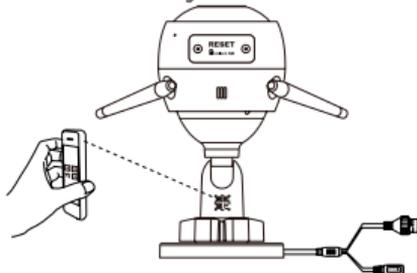
3 Choose network connection.

- Choose Wi-Fi (2.4GHz Wi-Fi Only) or wired connection.

  (Recommended) For Wi-Fi connection, enter Wi-Fi name and password to configure Wi-Fi for the camera.

Router

N3

For wired connection, connect the camera to the router with a network cable.

N3

Network Cable

- Enter the correct time zone and date format.
  If the memory card status displays as Uninitialized, tap to initialize it.

ⓘ Hold the RESET button for 10 seconds when camera is running if either adding cameras or Wi-Fi connection fails.

Step 3 Camera Installation

You can install the camera on the wall or ceiling.

ℹ Make sure the wall is strong enough to withstand three times the weight of the camera.

1 Installing the Camera

- Place drill template onto the surface you have chosen to mount the camera.
- (For the cement wall/ceiling only) Drill screw holes according to the template, and insert three expansion screws.
- Use three metal screws to fix the camera base according to the template.

Mounting Template

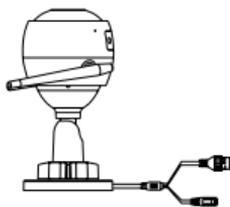Expansion Screws

Metal Screws
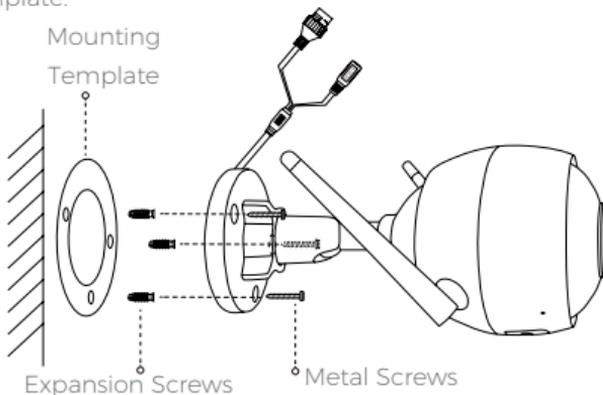
2 Adjusting the Surveillance Angle

- Loosen the adjusting screw.
- Adjust the surveillance angle as your desired place.
- Tighten the adjusting screw.
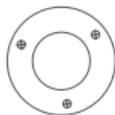
ℹ Make sure the microSD card slot facing downward.

Adjusting Screw

0°-90°

0°-360°
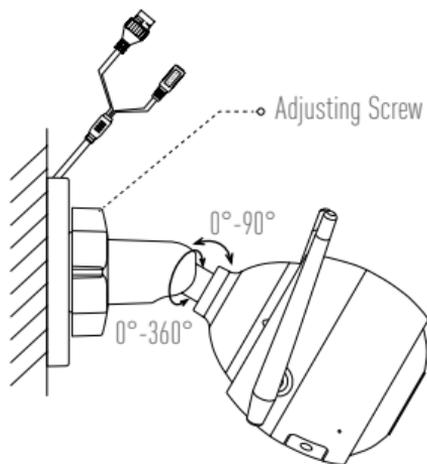
Appendix

Box Content

Power Adapter x1

Internet Camera x1

Mounting Template x1   Screw Kit x1   Waterproof Kit x1

Quick Start Guide x1

Basics

LED Indicator

MIC

MicroSD Card Slot

RESET

Speaker

Name	Description
MIC	For audio in.
Speaker	For audio out.
LED Indicator	• Steady Red: Camera is starting up. • Steady Blue: Video is being viewed or played back in Alula App. • Slowly Flashing Blue: Camera is running properly. • Slowly Flashing Red: Wi-Fi connection has failed. • Fastly Flashing Red: MicroSD card error. • Flashing Red and Blue: Camera is ready for the Wi-Fi connection.
MicroSD Card Slot	MicroSD card not included in the Box Contents. Recommended compatibility: Class 10, Max.128GB. After inserting the microSD card, initialize it in the Alula app, and then video files can be stored in the SD card.
RESET	Hold the RESET button for 10 seconds when the camera is running. The camera restarts, and resets all parameters to default.
Power Input	1A ⎓12V

Troubleshooting

Q: "The device is offline." or "The device is not registered." prompts when adding
the camera by Alula app.

A: 1. Make sure the network, that the camera is connected to, is normal and the DHCP of router is enabled.
2. Hold down the RESET button for 10 seconds to reset the parameters if you manually changed the network parameters.

Q: How to use the microSD card for local storage?

A: 1. Make sure there is a microSD card inserted and the camera is added to your Alula account. Log in the Alula app and enter the "Device Details" interface, if the "Initialize Storage Card" button appears, you need to initialize the microSD card first.
2. The microSD card recording for the motion detection is enabled by default.

Q: The mobile phone cannot receive alarm prompts when the camera is online.

A: 1. Make sure the Alula app is running on your mobile phone and the Motion Detection Notification is enabled.
2. For Android system, make sure the app is running in background; and for iOS, enable the message push function in "Settings > Notification".
3. If still no alarm prompts, hold down the RESET button for 10 seconds restore the camera settings.

Q: Live view or playback failed.

A: Make sure your network is well connected. Viewing live video needs a good
bandwidth. You can refresh the video, or change a network and try again.

Q: How to connect to another Wi-Fi?

A: Hold the RESET button on the camera for 10 seconds to reset and restart the camera and reconnect the Wi-Fi about 1 minute later.