

COVID-19 TECHNICIAN SCHEDULING NOTES

Our services are continuing as normal during this unprecedented time. Please be assured we have protocols in place and are following the guidance of the CDC and local public health officials. Technicians are still working, and following our stringent sanitizing guidelines, and social distancing measures.

HEALTH & SAFETY GUIDELINES FOR TECHNICIANS

- All technicians have been instructed to stay home if they are not feeling well.
- All technicians are doing personal well checks before reporting to work.
- All technicians are equipped with facemasks and gloves to be worn upon request.
- All technicians will wash their hands or use hand sanitizer before and after every service, installation, or inspection call.
- All technicians are provided cleaning and sanitation supplies to keep hands, vehicles and equipment clean.
- All technicians are practicing social distancing.
- We make sure our customers' households are healthy before arriving.
- In addition to following CDC guidance, all employees have been provided procedures if someone has been in contact with someone who has a confirmed case of the virus.

Our objective remains to safely provide life safety and security services to our customers, while also keeping the health of everyone top of mind.